


PROTOCOL

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Technology-based interventions for health challenges older women face amid COVID-19: a systematic review protocol

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Abstract

Background: Pandemics, such as COVID-19, are dangerous and socially disruptive. Though no one is immune to COVID-19, older persons often bear the brunt of its consequences. This is particularly true for older women, as they often face more pronounced health challenges relative to other segments in society, including complex care needs, insufficient care provisions, mental illness, neglect, and increased domestic abuse. To further compound the situation, because protective measures like lockdowns can result in unintended consequences, many health services older women depend on can become disrupted or discontinued amid pandemics. While technology-based interventions have the potential to provide near-time, location-free, and virtually accessible care, there is a dearth of systematic insights into this mode of care in the literature. To bridge the research gaps, this investigation aims to examine the characteristics and effectiveness of technology-based interventions that could address health challenges older women face amid COVID-19.

Methods: A systematic review of randomized trials reporting on technology-based interventions for older women (≥ 65 years) during COVID-19 will be conducted. The databases of Web of Science, ScienceDirect, PubMed/MEDLINE, PsycINFO, CINAHL, and Scopus will be searched. Retrieved citations will be screened independently by at least two reviewers against the eligibility criteria. Included studies will be assessed using the Cochrane ROB-2 tool. Data will be extracted independently by the reviewers. Where possible, meta-analyses will be performed on relevant study outcomes and analysed via odds ratios on the dichotomized outcomes. Where applicable, heterogeneity will be measured using the Cochrane Q test, and publication bias will be assessed via funnel plots and Egger's regression test.

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Discussion: Technology has the potential to transform healthcare for the better. To help society better safeguard vulnerable populations' health and quality of life, this investigation sets out to gauge the state-of-the-art development of technology-based interventions tailored to the health challenges older women face amid COVID-19. In light of the growing prevalence of population ageing and the inevitability of infectious disease outbreaks, greater research efforts are needed to ensure the timely inception and effective implementation of technology-based health solutions for vulnerable populations like older women, amid public health crises like COVID-19 and beyond.

Systematic review registration: PROSPERO [CRD42020194003](https://www.crd42020194003)

Keywords: COVID-19, Older people, Women, Technology-based interventions, Health disparities, Ageing

Background

COVID-19 has proven to be a dangerous and socially disruptive disease [1–3]. It is also fast evolving, producing or perpetuating a cascade of crises, ranging from the rising global mental health epidemic to surging infections amongst refugees from the conflict in Ukraine [4–9]. As of December 9, 2022, official records show that the pandemic is responsible for around 650 million infections and 7 million deaths across the world [10]. Though already sobering, these numbers are widely deemed as merely a portion of the true toll of the pandemic [1–3]. While no one is immune to COVID-19, older persons—individuals aged 65 and over—often bear the brunt of its consequences. In an analysis conducted by the World Health Organization, for instance, researchers estimated that approximately 82% of worldwide pandemic-related excess deaths occurred amongst older persons [11]. In addition to being susceptible to COVID-19 infections, hospitalizations, and deaths, growing evidence shows that older age and female gender are two risk factors for prolonged post-COVID syndromes [12–14], such as fatigue and cognitive impairment. As ageing increases susceptibility to infections in older persons, while also reducing their regenerative capacity, developments are sorely needed to treat the underlying pathologies of ageing [15–17]. Uniquely for women, the complex interplay between social and biological factors is also likely to play a role in their susceptibility to COVID-19, as well as the scale, scope, and severity of the health challenges they face.

Firstly, compared to their male counterparts, older women are often more likely to suffer from certain types of poor health. Research shows, for instance, that the prevalence of frailty and prefrailty amongst older women (44.8 frailty and 173.2 prefrailty cases per 1000 individuals) is significantly more severe compared to men (24.3 frailty and 129.0 prefrailty cases per 1000 individuals) [18]. Compared to older men, older women are also more likely to shoulder mental health stressors or disorders [19]. In a longitudinal study conducted in the Netherlands, researchers found that older women are 30%

more likely to face depressive symptoms when compared to older men [20]. Further complicating the situation, a growing body of evidence shows that the pandemic has increased older women's rates of mental health stress [21–23]. Secondly, older women face distinct health challenges arising from gender-based neglect and violence. It is estimated that approximately one in every six older women experiences abuse and/or neglect across the globe [24]. In an analysis of 3354 community-dwelling older women in the United States (US), for example, researchers found that 14% of the participants were physically and/or sexually abused [25]. Thirdly, older women are more likely to face systemic health disparities than older men. Due to the diseases or disabilities they face, a number of older women may struggle to address their health needs and daily activities [26–29].

Poor access to care, and more complex care needs resulting from longer life expectancy, may partially explain why older women often resort to institutional care in later life, as opposed to remaining in the community and ageing in familiar environments like home. In the US, for instance, pre-pandemic analysis shows that women constitute around 70.2% of the long-term residential care population [30]. Due to the shifting impacts of the pandemic, there are limited up-to-date data on how many older women are living in nursing homes. What is clear, though, is that the care and services provided by these facilities are often suboptimal. Across the pandemic, recurring investigations show that many older persons, especially those who have cognitive or physical impairments, are often being “abandoned to die” in nursing homes [31–33]. These factors combined, overall, reveal the degree of health disparities older persons face amid COVID-19, particularly amongst women. Despite their pronounced need for timely and effective interventions, there is a shortage of research on health solutions that are tailored to this population, especially agile and versatile ones, such as technology-based interventions, that could circumvent the unintended consequences posed by pandemic-related lockdowns or other physical distancing measures.

Table 1 Study inclusion criteria

| Category | Criteria |
|-----------------|--|
| Population | Women who are 65 years and older ($\geq 50\%$ of the whole population studied), with or without health conditions |
| Intervention | Technology-based interventions (i.e. examining the purpose and application of the intervention, intervention exposure, outcome variables assessed/measured, and whether the design of the intervention material is tailored to women or the epidemic/pandemic context) |
| Comparison | Non-technology-based interventions |
| Outcome | Reported characteristics and effectiveness of the technology-based interventions. For instance, if the interventions were tailored to improve participants' mental health amid COVID-19, then our team will record the mechanisms of the interventions that aim to elevate the participants' mental health, and the corresponding measures that the reviewed studies adopted to gauge the changes in the respondents' mental health (e.g. anxiety, depression, post-traumatic stress disorder). Below are more specific examples: <ul style="list-style-type: none"> • Changes in physical health (e.g. walking distance, fall frequencies, frailty symptoms.) • Changes in mental health (e.g. anxiety, depression, post-traumatic stress disorder, suicidal attempts) • Changes in quality of life (e.g. life satisfaction, happiness, perceived health status) |
| Research design | Randomized controlled trials (RCTs) and quasi-RCTs |

Technology-based interventions are defined as the adoption and application of technological tools or techniques in the design, development, and delivery of health solutions to the intended users [34], such as technology-based health interventions using readily available devices (e.g. smartphones, mobile sensors, or gaming consoles) to manage, support, or deliver accessible and affordable health solutions to persons in need of healthcare services [34]. Public health policies, such as lockdowns and social distancing, are being used to disrupt physical contact and limit interactions, with the aim of reducing virus transmission. However, because human interaction is a significant social lifeline for individuals, particularly older persons with limited mobility, the need for technology-based interventions is more pronounced. Although technology-based interventions have great potential to address health challenges older women face amid pandemics, such as COVID-19, overall, there is a shortage of evidence in the literature. Therefore, to bridge the research gap, this investigation examines the characteristics and effectiveness of technology-based interventions to address health challenges older women face amid social isolation and COVID-19.

Methods

Following best practices, the International Prospective Register of Systematic Reviews database or PROSPERO (CRD42020194003) was used for study registration, and the Preferred Reporting Items for Systematic reviews and Meta-Analyses (PRISMA) was selected for the literature searching and screening process [35]. These steps were taken to ensure that the current review is in line with recommended practice, as well as to boost research transparency and the replicability of review findings for the research field [36–41].

Eligibility criteria

The aim of the current investigation is to research the characteristics and effectiveness of technology-based interventions that can be used to address health challenges faced by older women amid COVID-19 and future pandemics. Considering eligibility criteria, having a clear and concrete understanding of the population and the specific research problem will help identify components of the PICOS framework applied to this study: namely the Population, Intervention, Comparison, Outcome, and Study design [42]. The eligibility criteria are considered from two perspectives: inclusion and exclusion criteria. A list of inclusion criteria can be found in Table 1, while, overall, studies will be excluded if they (1) do not focus on women 65 years and over (e.g. middle-aged men or women), (2) do not focus on health challenges older women face post-COVID (e.g. diseases in children), (3) do not focus on technology-based interventions (e.g. in-person mental health consultations), (4) do not report detailed information of the interventions studied (e.g. characteristics of the interventions), (5) are not conducted in the context of COVID-19, and (6) do not report empirical research findings (e.g. effects of the interventions, such as changes in the study populations' mental health).

Search strategy

Our key search terms will be centred on three concepts: older women, technology-based interventions, and COVID-19, and developed in consultation with an academic librarian. An initial PubMed/MEDLINE search string using MeSH and key terms is included in Table 2. Search strings will be subsequently applied to Web of Science, ScienceDirect, PubMed/MEDLINE, PsycINFO, CINAHL, and Scopus databases. The search

Table 2 Initial PubMed/MEDLINE search string

| Concept | Search string |
|--------------------------------|--|
| Older women | "older women"[MeSH] OR "older women"[TIAB] OR "older woman"[TIAB] OR "older women"[TIAB] OR "older female**"[MeSH] OR "older female**"[TIAB] "elder women"[MeSH] OR "elder women"[TIAB] OR "elder woman"[TIAB] OR "elder women"[TIAB] OR "elder female**"[MeSH] OR "elder female**"[TIAB] |
| Technology-based interventions | "technology"[MeSH] OR "technology"[TIAB] OR "eHealth"[TIAB] OR "telemedicine"[MeSH] OR "Artificial Intelligence"[MeSH] OR "telemedicine"[TIAB] OR "tele-medicine"[MeSH] OR "tele-medicine"[TIAB] OR "telehealth"[TIAB] OR "tele-health"[TIAB] OR "connected health"[TIAB] OR "digital health"[TIAB] OR "mHealth"[TIAB] OR "mobile health"[TIAB] |
| COVID-19 | "pandemics"[MeSH] OR "pandemic"[TIAB] OR "pandemics"[TIAB] OR "epidemics"[MeSH] OR "epidemic"[TIAB] OR "epidemics"[TIAB] OR "SARS Virus"[MeSH] OR SARS[TIAB] OR "Coronavirus Infections"[Mesh:NoExp] OR "COVID-19"[Supplementary Concept] OR "severe acute respiratory syndrome"[TIAB] OR "Severe Acute Respiratory Syndrome"[MeSH] OR "covid"[TIAB] OR (novel[TIAB] AND coronavirus[TIAB]) OR ((coronavirus[TIAB] OR "corona virus"[TIAB] OR coronavirinae[TIAB] OR coronaviridae[TIAB] OR betacoronavirus[TIAB] OR covid19[TIAB] OR "covid 19"[TIAB] OR nCoV[TIAB] OR "CoV 2"[TIAB] OR CoV2[TIAB] OR sarscov2[TIAB] OR 2019nCoV[TIAB] OR "novel CoV"[TIAB] AND ("severe acute respiratory"[TIAB] OR pneumonia[TIAB]) AND (outbreak[TIAB])) OR "Coronavirus"[MeSH] OR "Coronavirus Infections"[MeSH] OR "COVID-19"[Supplementary Concept] OR "severe acute respiratory syndrome coronavirus 2"[Supplementary Concept] OR "Betacoronavirus"[MeSH]) |

will be conducted in August 2023. Drawing insights from previous studies [43, 44], in addition to database searches, we will also manually search reference lists of the included articles to identify additional eligible papers.

Study selection

Upon search completion, citations will be uploaded to Rayyan [45], with duplicates removed. Principal reviewers will screen titles and abstracts against the selection and exclusion criteria independently. Reasons for exclusion will be recorded and reported in detail in the PRISMA flowchart. When the initial pool of records has been identified, the principal reviewers will compare and contrast their screening and selection results to evaluate the scale and scope of any discrepancies. If differences of opinion persist after discussions between the principal reviewers, group meetings will be held to ensure the finalized database is agreed upon by all authors. Full-text articles will then be obtained for detailed review. Articles excluded in this process will also be carefully recorded and reviewed, especially if there is a discrepancy between the principal reviewers. Prolonged discrepancies will be resolved via virtual or in-person group discussions. After the final article pool is identified, references listed in these papers will be surveyed to determine if additional studies also meet the eligibility criteria.

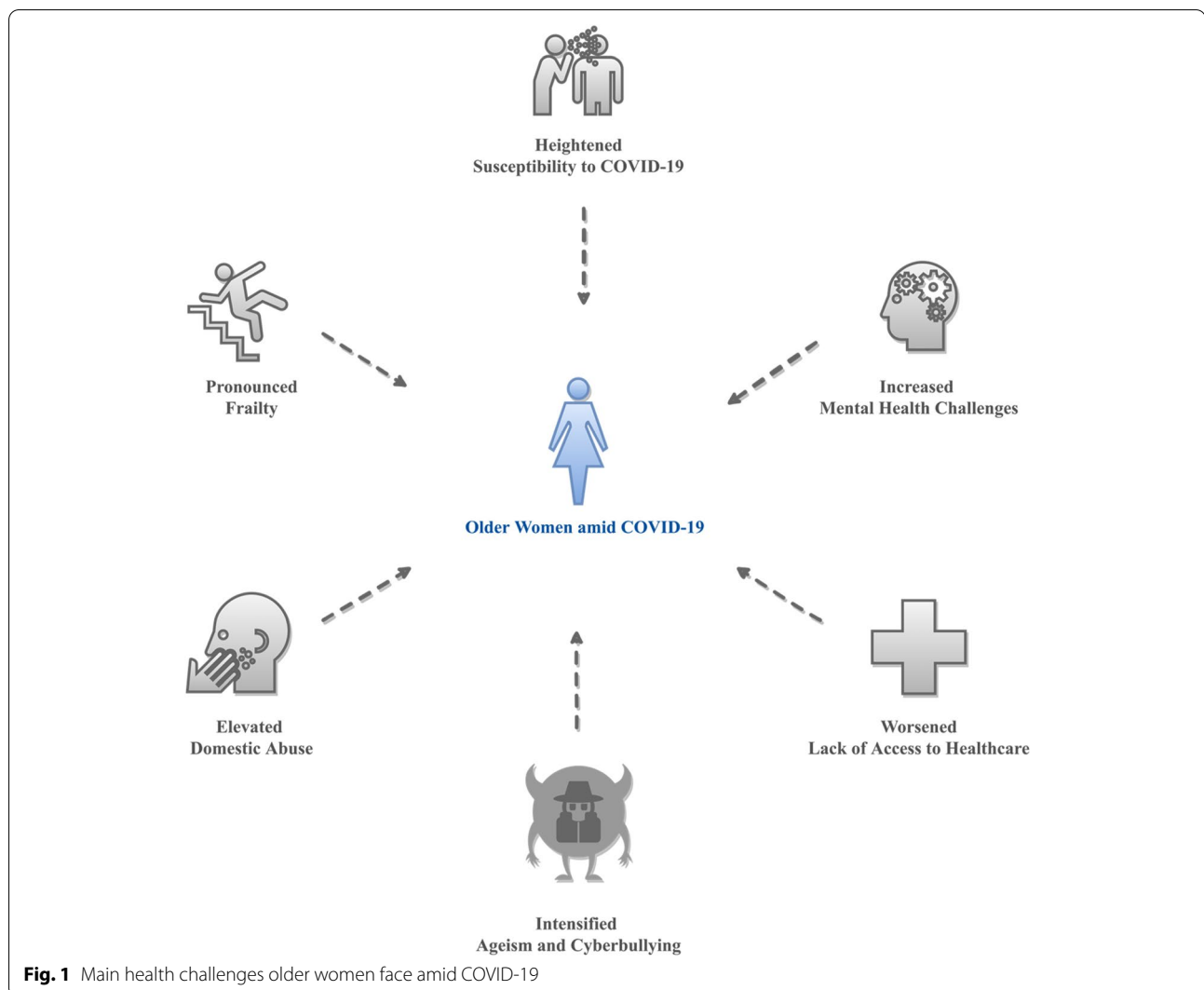
Study quality assessment

The quality of eligible studies will be evaluated with the guidance of the Revised Cochrane Risk-Of-Bias tool for randomized trials (ROB-2) [46]. In the context of systematic review and meta-analysis studies, bias can be understood as "a systematic deviation from the effect of intervention that would be observed in a large

randomized trial without any flaws" [46]. The ROB-2 framework has the following segments: Risk of bias arising from the randomization process, risk of bias due to deviations from the intended interventions (effect of assignment/adhering to intervention), missing outcome data, risk of bias in the measurement of the outcome, risk of bias in the selection of the reported result, and overall risk of bias [47]. The independent reviewers will focus on judging each segment in terms of potential material risks that could have had a noticeable impact on the study outcomes, and subsequently categorize the risk levels as the following: "low risk of bias", "some concerns," or "high risk of bias" [46, 47]. The ROB-2 assessment template will be adopted to facilitate the review process [47].

Data extraction and synthesis

A comprehensive list of data will be extracted, including study characteristics (e.g. country of origin, study methods, and research purpose), sample characteristics (e.g. age, race/ethnicity, and disease history), interventions evaluated (e.g. intervention stimuli, intervention exposure, and the use of technology), outcome variables assessed (e.g. before-after health outcome changes), and principal research findings. Data extraction will be conducted by the principal reviewers independently. Descriptive analysis will be used to identify any salient patterns amongst included articles (e.g. country of origin distribution), whereas narrative synthesis will be adopted to investigate the characteristics and effects of the interventions. Where possible, meta-analyses will be performed on relevant study outcomes (e.g. changes in mental health) to estimate intervention efficacy; odds ratio analysis will be performed on dichotomized outcomes and mean difference for continuous outcomes,



or standardized mean difference for similar outcomes measured in different ways, with 95% confidence intervals; heterogeneity will be measured using Cochrane's Q test. Publication bias will be addressed via funnel plots and Egger's regression test. If meta-analysis is not feasible, we will report the results narratively.

Discussion

Technology has the potential to transform healthcare for the better [48–54]. To help society better safeguard vulnerable populations' health and quality of life, this research sets out to investigate the characteristics and effectiveness of technology-based interventions that can be used to address health challenges older women face amid COVID-19. To our knowledge, this is one of the first studies that focused on identifying state-of-the-art technology-based solutions that are tailored to health challenges older women shoulder during pandemics.

COVID-19, along with its resultant crises, has both introduced and intensified threats to older women's health and quality of life, ranging from heightened risks of COVID-19 infections and deaths, increased elder neglect and abuse, increased gender-based violence and discrimination, additional mental health challenges, and curtailed or cancelled access to health services (see Fig. 1) [53, 55–57]. As women are often charged with formal or informal caregiving roles and responsibilities [58], failing to address the health challenges they face could not only compromise their health and wellbeing, but also those in their broader communities.

By identifying the characteristics and effectiveness of technology-based interventions available amid the pandemic, the findings of this investigation have the potential to offer timely solutions to alleviate the threats that undermine older women's health and quality of life. Based on effective technology-based solutions

identified from the literature, insights from this systematic review can also help researchers better design, develop, and deploy technology-based interventions to support older persons through future public health crises of COVID-19's scale. In other words, a comprehensive understanding of the characteristics and effectiveness of technology-based health solutions available to older women in the context of pandemics can also help researchers discover areas of improvement regarding intervention design and development for future pandemics (e.g. antimicrobial resistance). In the current and future investigations, we will pay special attention to issues such as (1) whether and to what extent technology-based interventions have mechanisms that could protect older women's privacy and security (e.g. whether the user data would be shared with third parties) and (2) whether and to what extent these interventions are developed from older women's perspectives (e.g. whether the interventions are dependent on expensive electronics or high-speed Internet connectivity).

Technology, regardless of how advanced it might be, is not immune to shortcomings [48, 59–62]. It is important to not only understand technology-based interventions' power and promise in safeguarding older women's health and wellbeing amid crises like COVID-19, but also the responsibility and accountability these critical solutions shoulder—or fail to shoulder—to ensure health services that aim to help do not incur harm [63]. Having a connected and comprehensive understanding of technology-based interventions' ability to improve health outcomes, and the potential to introduce unwanted consequences, could ensure their healthy and sustainable development, and in turn, their long-term capability to protect and promote the health and wellbeing of older persons, and particularly women. Overall, in light of the changing demographics of an ageing population, and the inevitability of infectious disease outbreaks [4], greater research efforts are needed to ensure the timely inception and effective implementation of technology-based health solutions for vulnerable populations like older women, amid crises like COVID-19 and beyond.

Abbreviations

COVID-19: Coronavirus Disease 2019; MeSH: Medical Subject Heading; PICOS: Population, Intervention, Comparison, Outcome, and Study design; PRISMA: The Preferred Reporting Items for Systematic reviews and Meta-Analyses; PROSPERO: International Prospective Register of Systematic Reviews database; US: The United States; RCT: Randomized Controlled Trial; ROB-2: Revised Risk Of Bias tool; TIAB: Title or Abstract.

Acknowledgements

The authors wish to express their gratitude to the editors and reviewers for their constructive input and positive feedback.

Authors' contributions

ZS conceived the work and drafted and edited the manuscript. AC, BLB, DMD, SS, JA, HC, LAT, EL, SW, FS, JA, CW, YC, YTX, and CPdV reviewed the literature and edited the manuscript. The author(s) read and approved the final manuscript.

Funding

BLB was supported by a Longevity Impetus Grant from Norn Group and a Research and Innovation Grant from Cardiff Metropolitan University.

Availability of data and materials

Data are available upon reasonable request.

Declarations

Ethics approval and consent to participate

Not applicable.

Consent for publication

Not applicable.

Competing interests

The authors declare no competing interests.

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Received: 26 August 2020 Accepted: 25 November 2022

Published online: 13 December 2022

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